

Shipping & Returns

1. General information

Resale

We do not authorise purchases on this website for re-sale. To become an official retailer, please email [*contact@avoglemono.com*](mailto:contact@avoglemono.com). We recommend you to buy products either directly from our website or from our stockists to guarantee the authenticity of your purchase.

2. Shipping

2.1. Delivery terms

France

- Standard mail without signature:

- 2—7 business days, 4€, or free shipping over 60€.

Europe

- Standard mail without signature:
- 4—10 business days (price varies depending on destination and will be reflected at checkout), or free shipping over 80€.

We are not responsible for any duties, taxes, or other fees that may be assessed on international shipments.

Please ensure your delivery address is correct and secure. We are not responsible for items not received due to an incorrect or an incomplete shipping address. Items marked undeliverable due to an incorrect shipping address will be reissued if and when they are received back and will incur a reshipping fee.

2.2. Track your parcel

You will receive a confirmation email immediately after placing your order to confirm it. When your order has been shipped, you will receive an email from **Colissimo** for standard shipping. Please contact *contact@avoglemono.com* for any inquiries.

3. Return

- All sales are final.
- Product is non-returnable for hygiene reasons.
- In the unlikely event that you receive a defective item or an item that does not match your order, an exchange or refund will be offered.
- Before returning your items, kindly email us at ***contact@avoglemono.com*** with your order number, a photo of the received item and the reason for return. Please allow 1-3 business days for us to process your request.
- Returns must be unused, unaltered, undamaged, accompanied with their original packaging and reach us within 30 days from the date of receiving your parcel.
- For more information, please refer to our ***Terms& Condition*** If you have any questions, feel free to drop us an email at ***contact@avoglemono.com*** and we will be happy to help!